



SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)

SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

Website : surividyasagarcollege.org.in, e-mail: : surividyasagarcollege1942@gmail.com

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STUDENTS' FEEDBACK REPORT

(2019-2020)

Objective: The college has obtained feedback from students to prepare IQAC AQAR through online mode for the session 2019-2020. The main objective of the feedback is to get knowledge about different levels of satisfaction among the students about teaching, learning and evaluation process. This process not only helps teachers to identify about their strengths and weaknesses but also encourages students to actively participate in overall development of the college.

Methodology: The survey was conducted by circulating a google form among students. A questionnaire was set up containing five different aspects about teachers' performance. The responses were received on a five-point scale: very good, good, average, poor and very poor. After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Students' Feedback on Teachers' Performance

Sl No	Questions		Very Good	Good	Average	Poor	Very poor	No Response	Total Respondent
1	Communication skill (in terms of articulation and comprehensibility)	Count	118	22	07	00	01		148
		Percentage	79.73%	14.86%	4.72%	0	0.67%		
2	Accessibility of the Teacher in and outside of the class	Count	113	28	05	01	01		
		Percentage	76.35%	19%	3.3%	0.67%	0.67%		
3	Knowledge base of the Teacher (as perceived by you)	Count	115	27	05	01	00		
		Percentage	77.70%	18.24%	3.37%	0.67%			
4	Sincerity/ Commitment of the Teacher	Count	110	30	07	01	00		
		Percentage	74.32%	20.27%	4.72%	0.67%			
5	Punctuality of the Teacher	Count	111	30	06	01	00		
		Percentage	75%	20.27%	4.05%	0.67%			



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Figure-1

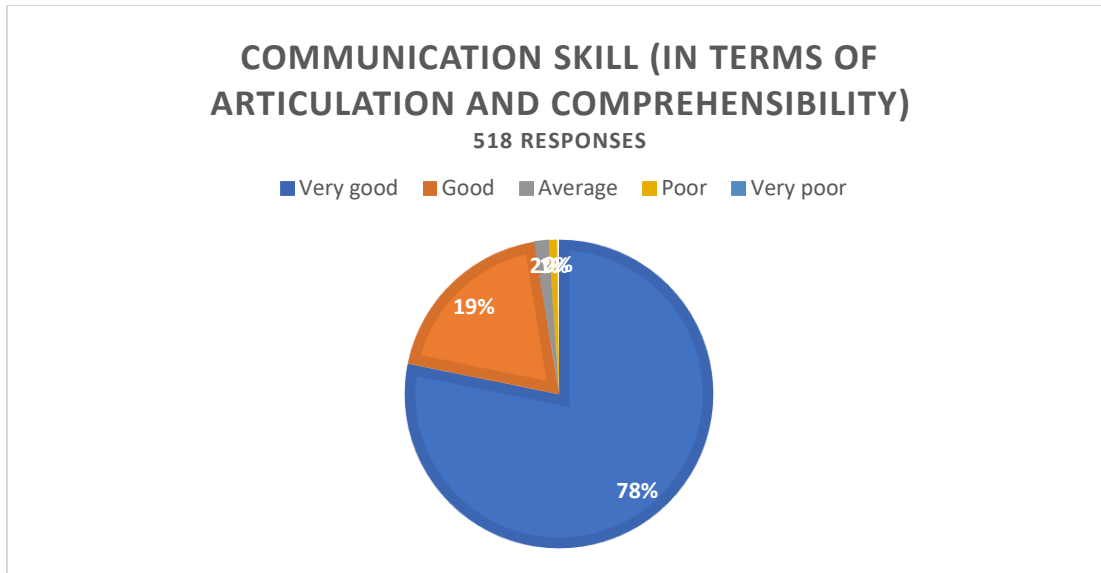
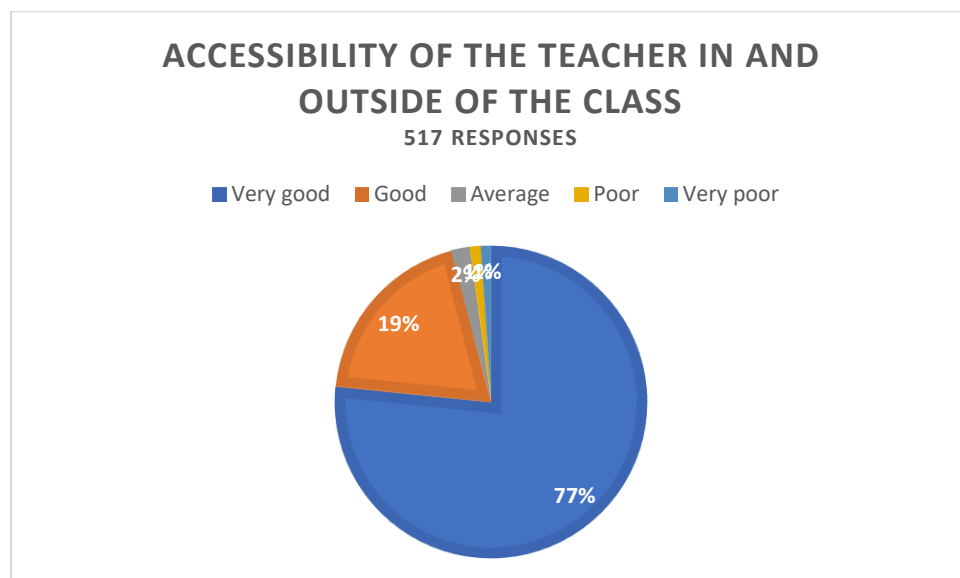


Figure-2





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Figure-3

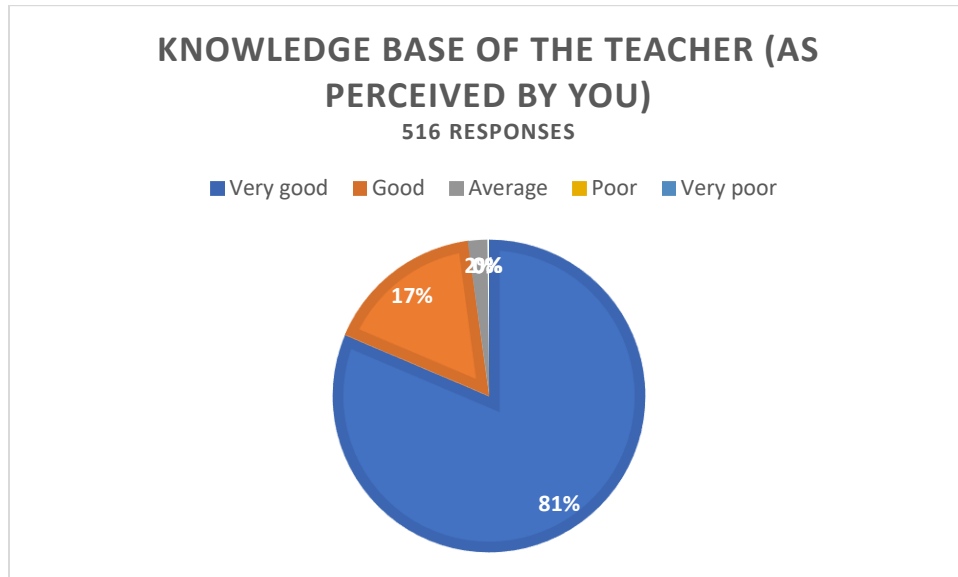
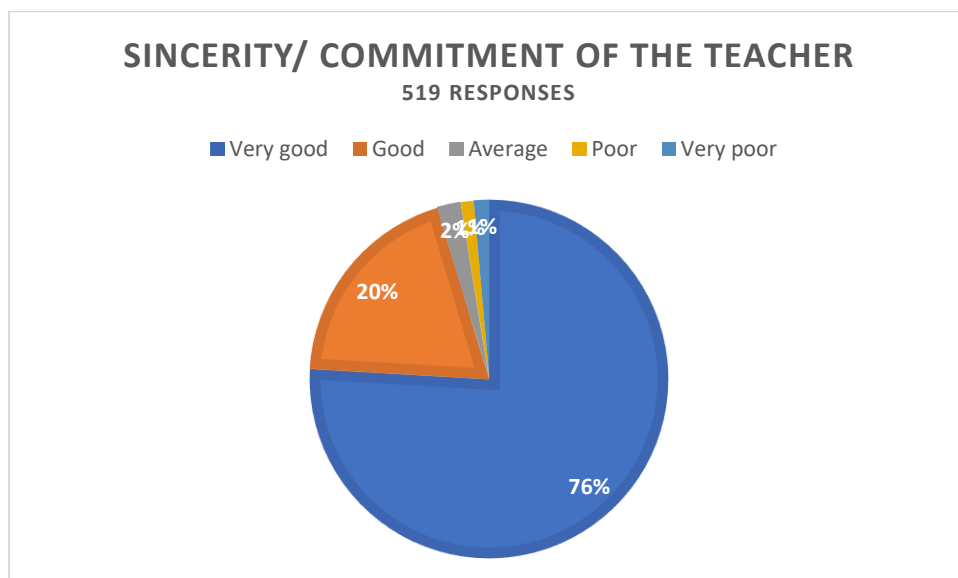


Figure-4





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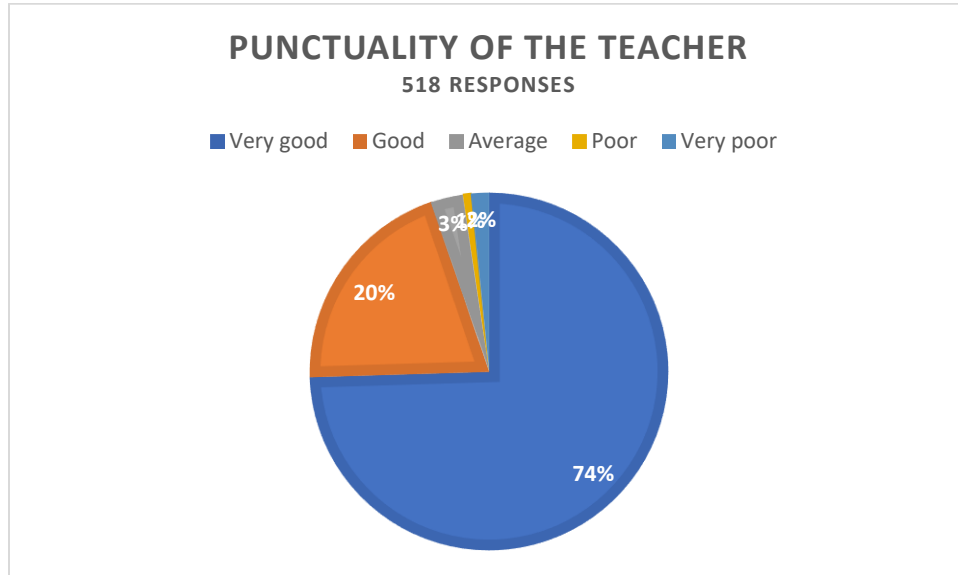
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Figure-5



Observations and Conclusion:

Students' feedback regarding above mentioned attributes are quite satisfactory. Teachers should be encouraged to maintain their performance and valued guidance to the students. Although there is always room for improvements and they should thrive for same. However very few percentages of teachers' performance in every attribute do not match the expectations and it requires sincere attention.



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TEACHERS' FEEDBACK REPORT

(2019-2020)

Objective: The college has obtained feedback from teachers to prepare IQAC AQAR through online mode for the session 2019-2020. The main objective of the feedback is to get knowledge about different satisfactory levels among the teachers on college infrastructure.

Methodology: The survey was conducted by circulating a google form among teachers. A questionnaire was set up containing twenty different aspects on college infrastructure and other important aspects. The responses were received as how much they agree on a given statement. After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Feedback from teachers on infrastructure

Sl No	Statement	Strongly agree	Agree	Disagree	Not Sure	No Response	Total Respondent
1	The College vision and mission is reflected in its policy making	27	16	00	03	00	46
2	Students are disciplined and cooperative	26	17	00	03	00	
3	Classroom facility is adequate for teaching and smooth conduction of classes	20	21	04	01	00	
4	Laboratory facility is adequate for teaching and smooth conduction of classes	15	19	00	07	05	
5	College provides adequate facility for continuous faculty development	21	20	01	03	01	
6	Gender equality for students and staffs is assured by the College	31	12	01	01	01	



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7	Rest room, staff room, classroom, laboratory and common built area are clean and well maintained	15	23	04	02	02	
8	Clean drinking water is available	28	12	02	03	01	
9	Library is well maintained and accessible	27	15	00	02	02	
10	College provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies	13	17	00	11	05	
11	Computer/ ICT facilities are made available for ICT based teaching to the Teachers	11	22	03	08	02	
12	College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.	26	16	00	02	02	
13	College takes step for environmental conservation and waste management	19	16	02	07	02	
14	Principal/ Head of Institution is approachable and cooperative	31	11	01	02	01	
15	College administration promotes inclusiveness, participative management and decentralisation. Feedback from Faculty members are taken into account during important policy/ decision	20	19	01	03	03	
16	Feedback mechanism, right to information and grievance	20	18	02	03	03	



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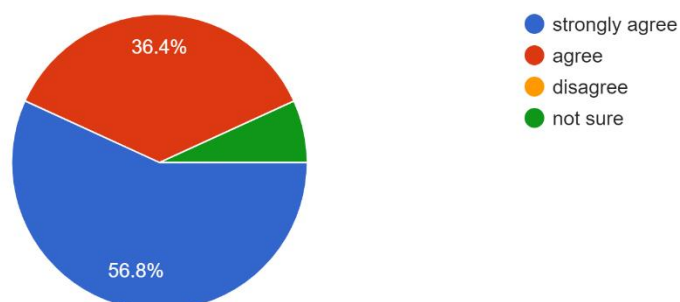
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	redressal system exists for faculty members						
17	College provides timely resolution to issues and requests raised by the faculty members and provides reasonable information in this regard within reasonable time frame	20	23	01	01	01	
18	Data, documents, records are maintained systematically by the College	14	22	03	04	03	
19	Capability of the Faculty members are fully utilised	22	13	01	08	02	
20	Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated	21	18	01	04	02	

Figure-1

The College vision and mission is reflected in its policy making

44 responses





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Figure-2

Students are disciplined and cooperative

44 responses

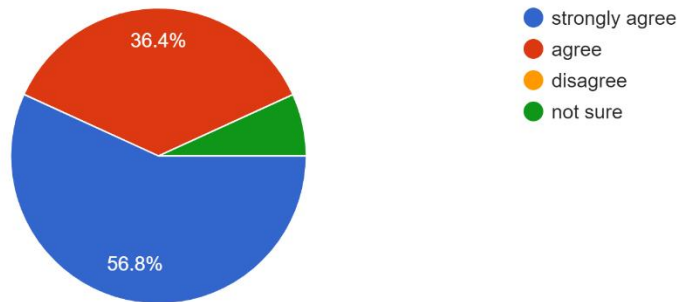
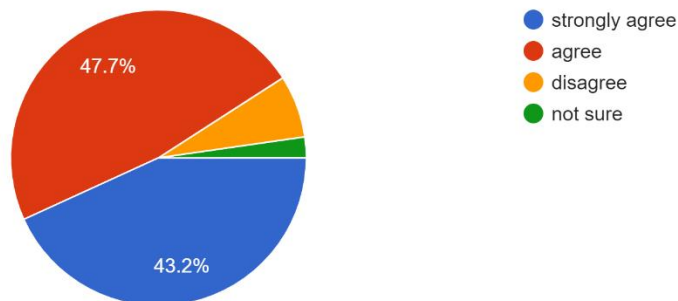


Figure-3

Classroom facility is adequate for teaching and smooth conduction of classes

44 responses





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Figure-4

Laboratory facility is adequate for teaching and smooth conduction of classes

39 responses

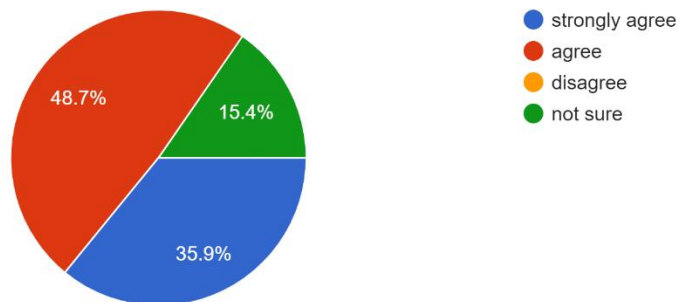
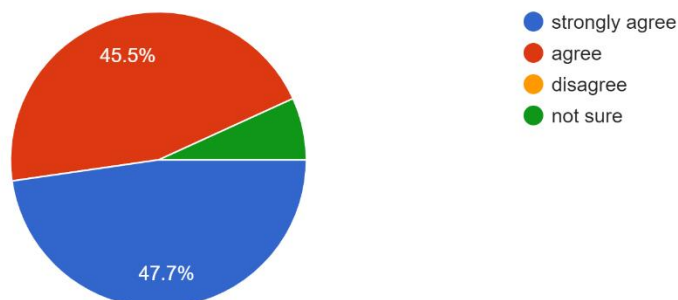


Figure-5

College provides adequate facility for continuous faculty development

44 responses





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Figure-6

Gender equality for students and staffs is assured by the College

44 responses

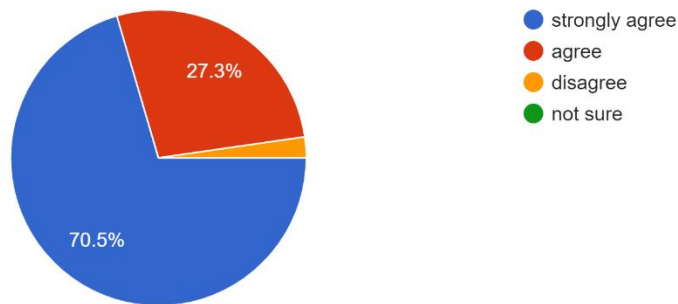
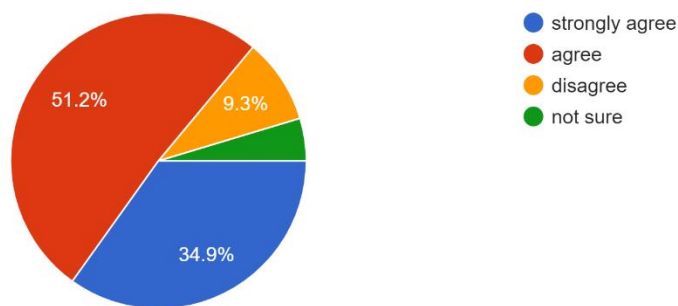


Figure-7

Rest room, staff room, classroom, laboratory and common built area are clean and well maintained

43 responses





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Figure-8

Clean drinking water is available

44 responses

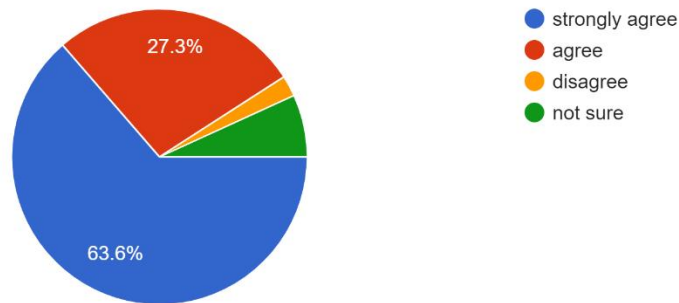
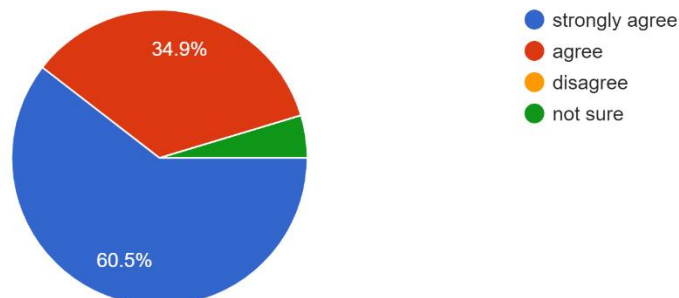


Figure-9

Library is well maintained and accessible

43 responses





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Figure-10

College provides adequate funding and support for maintenance of Laboratory equipments, computers, chemicals and specimen supplies

39 responses

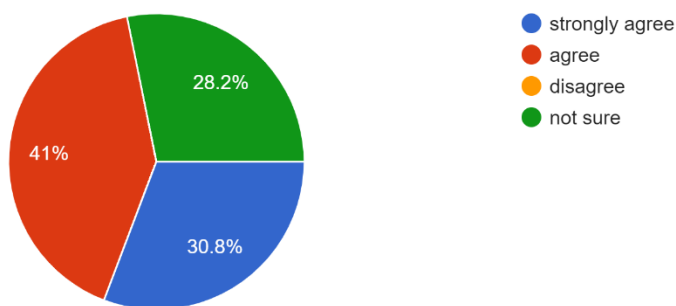
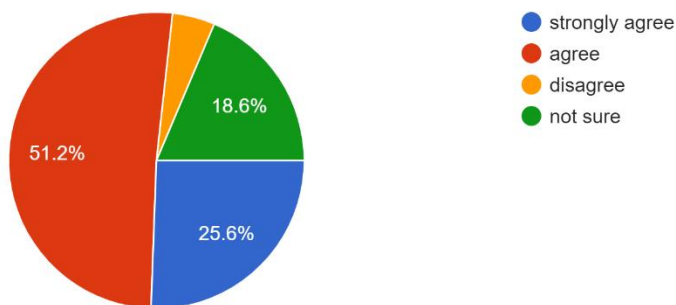


Figure-11

Computer/ ICT facilities are made available for ICT based teaching to the Teachers

43 responses





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Figure-12

College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.

43 responses

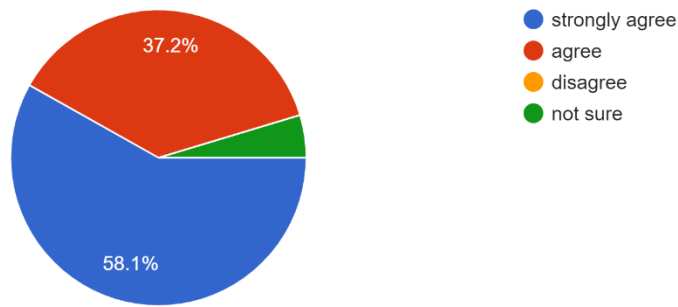
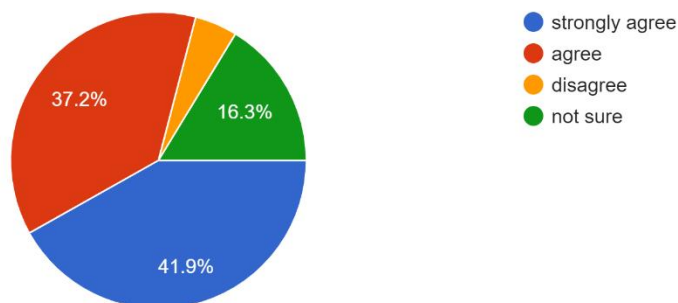


Figure-13

College takes step for environmental conservation and waste management

43 responses





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Figure-14

Principal/ Head of Institution is approachable and cooperative

44 responses

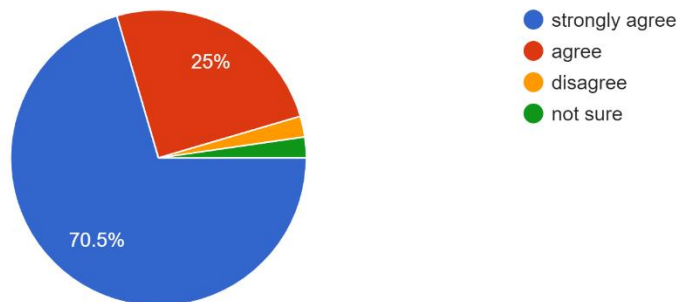
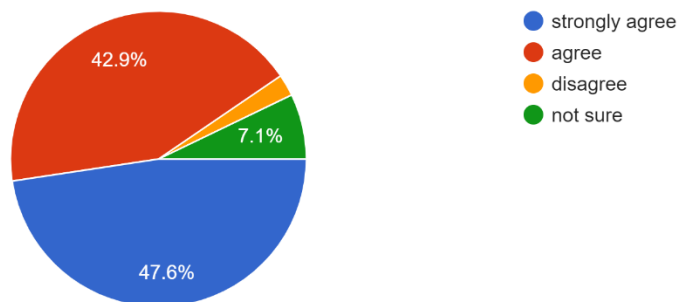


Figure-15

College administration promotes inclusiveness, participative management and decentralisation.

Feedback from Faculty members are taken into account during important policy/ decision making

42 responses





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Figure-16

Feedback mechanism, right to information and grievance redressal system exists for faculty members

42 responses

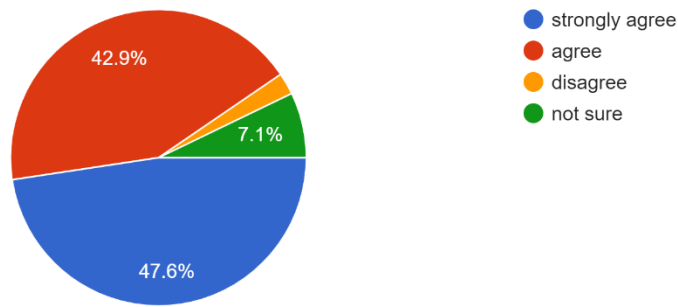
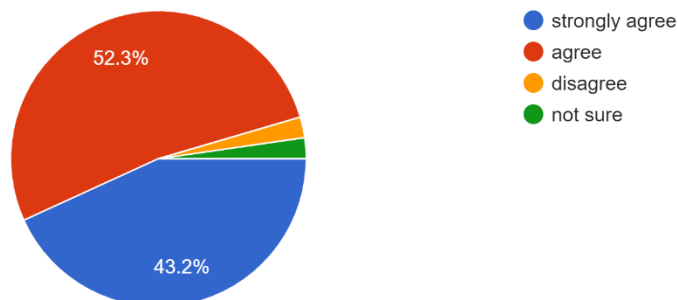


Figure-17

College provides timely resolution to issues and requests raised by the Faculty members and provides reasonable information in this regard within reasonable time frame

44 responses





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Figure-18

Data, documents, records are maintained systematically by the College

42 responses

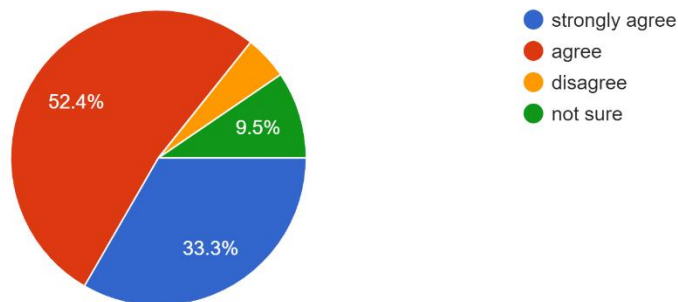
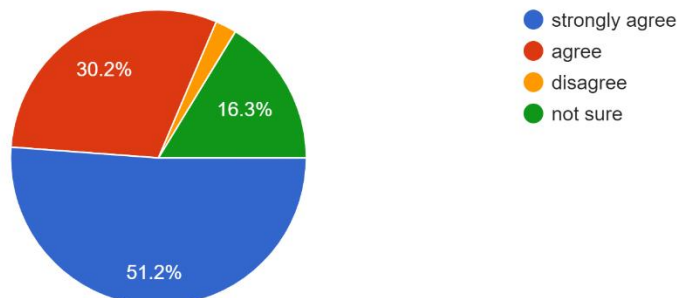


Figure-19

Capability of the Faculty members are fully utilised

43 responses





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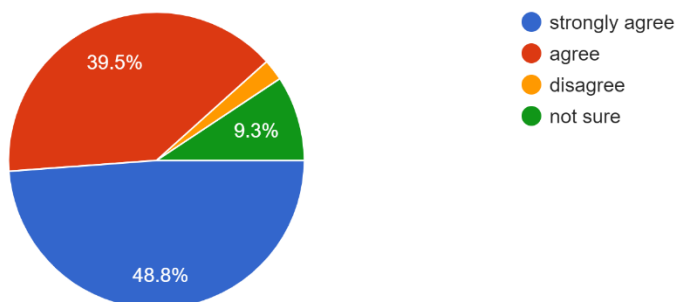
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Figure-20

Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated
43 responses



Findings:

- Teachers are satisfied that the mission and vision of the college is reflected in its policy making.
- Almost all respondents agree that students are well disciplined and cooperative.
- More than 90% of responding teachers found that classroom facilities are adequate for smooth conduction of classes.
- Nearly 85% teachers agree that college provides adequate facility for continuous faculty development.
- Teachers highly agree that gender equality for students and staffs is assured by the college.
- For aspects like cleanliness of campus, classrooms, laboratories and availability of drinking water, 9% found they were not satisfactory.
- More than 90% think clean drinking water is available.
- Respondents are highly satisfied that library is well maintained and accessible.
- 72% teachers believe that college provides adequate funding and support for maintenance of laboratory equipment, computers, chemicals and specimen supplies, which are mainly requirement for science departments. 28% have responded as 'not sure'.
- 5% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.
- An overwhelming percentage of teachers agree that college encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.



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- More than 95% teachers felt that college takes various steps for environmental conservation and waste management.
- All respondents highly agree that Principal/ Head of Institution is approachable and cooperative. Most of them also believe college administration promotes inclusiveness and takes feedback from faculty members during important policy/ decision.
- Most of the faculty members agree that grievance redressal system is active and college provides timely resolution to issues and requests raised by them.
- 9 % respondents found that data, documents, records are not maintained systematically by the college.
- Very few teachers believe capability of the faculty members are not fully utilised and most teacher believe extra ordinary individual work by faculty members duly appreciated.

Conclusion:

The feedback obtained from teachers shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.



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PARENTS' FEEDBACK REPORT

(2019-2020)

Objective: The college has collected feedback from parents to prepare IQAC AQAR through online mode for the session 2019-2020. The main objective of the feedback is to know about various levels of satisfaction among the parents with the facilities college provides an opportunity for development of their wards.

Methodology: The survey was conducted by circulating a google form among parents. A questionnaire was set up containing ten different aspects on college facilities. Total 51 responses were received on a three-point scale (Yes, No and Not sure). After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Feedback from parents on college facilities

Sl No	Questions	Yes	No	Not Sure	No Response	Total Respondent
1	Are you satisfied with the progress of your ward	45	2	4	00	51
2	Are the Teachers cooperative in Teaching learning	49	1	1		
3	Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College	39	9	3		
4	Do you feel the College atmosphere is conducive to overall development of your student	45	4	2		
5	Is the College campus / hostel (if availed) free from ragging	41	3	7		
6	Are you satisfied with the College office regarding the various services provided by the Office	42	6	3		
7	Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/	47	2	2		



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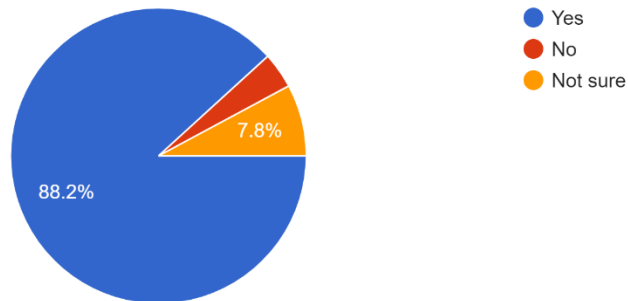
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	scholarships/ other relevant information					
8	Are you satisfied with the cleanliness of the College campus	41	7	3		
9	Are you satisfied with the library facility of this College	48	1	2		
10	Are you satisfied with the Hostel facility (if availed)	20	10	14	7	

Figure-1

Are you satisfied with the progress of your ward?

51 responses





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Figure-2

Are the Teachers cooperative in Teaching learning?

51 responses

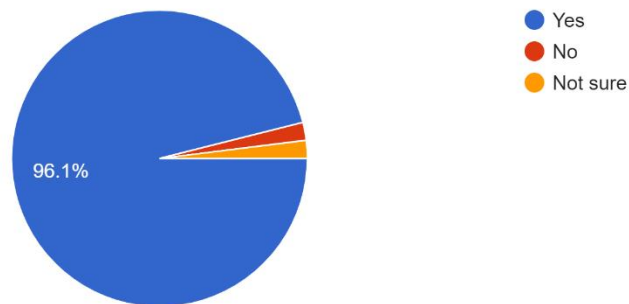
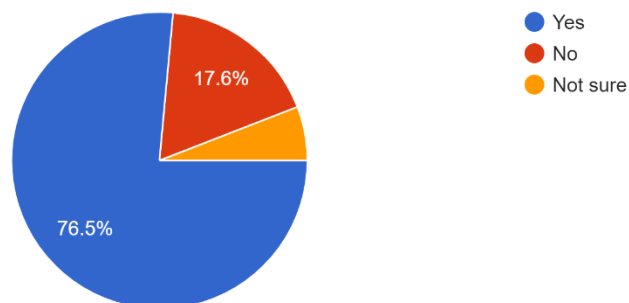


Figure-3

Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College?

51 responses





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Figure-4

Do you feel the College atmosphere is conducive to overall development of your student ?

51 responses

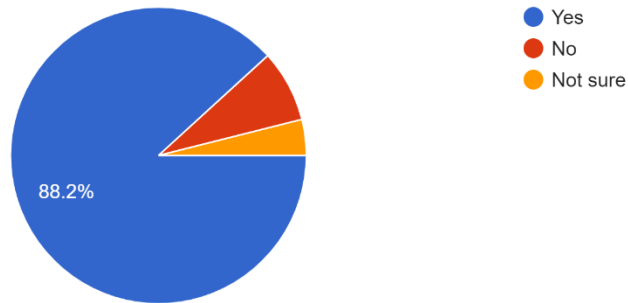
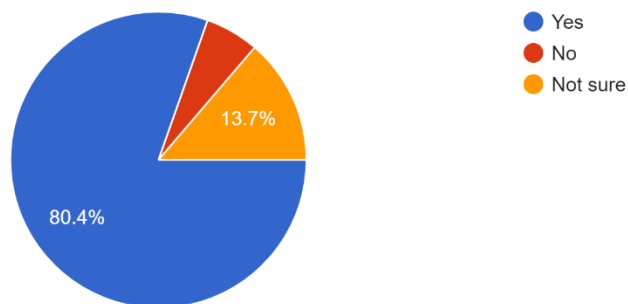


Figure-5

Is the College campus / hostel (if availed) free from ragging?

51 responses





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Figure-6

Are you satisfied with the College office regarding the various services provided by the Office?

51 responses

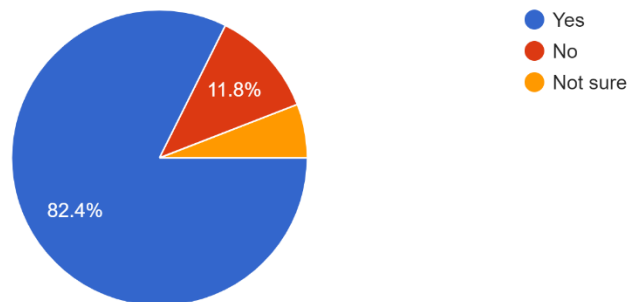
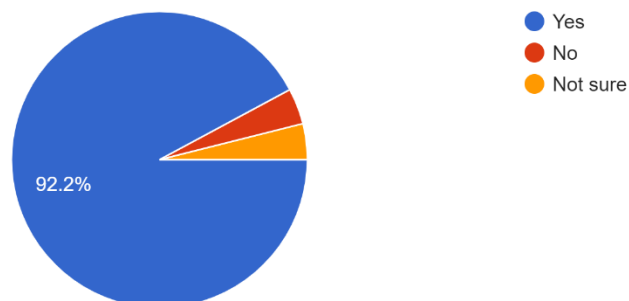


Figure-7

Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/ scholarships/ other relevant information?

51 responses





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Figure-8

Are you satisfied with the cleanliness of the College campus?

51 responses

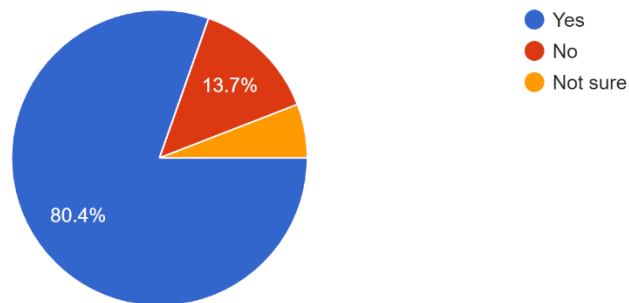
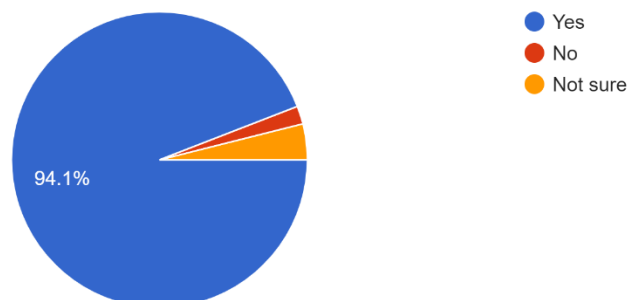


Figure-9

Are you satisfied with the Library facility of this College?

51 responses





SURI VIDYASAGAR COLLEGE

(Govt. Sponsored & Constituent college of the University of Burdwan)
SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

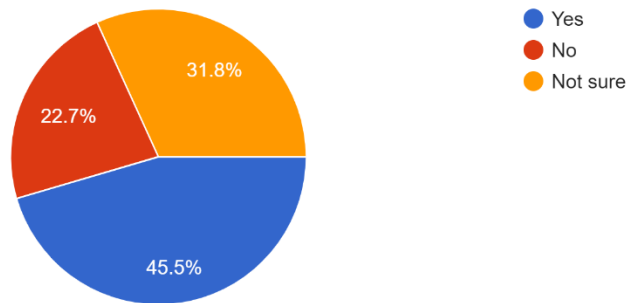
Website : surividyasagarcollege.org.in, e-mail: : surividyasagarcollege1942@gmail.com

This Institution is Ragging Free

Figure-10

Are you satisfied with the Hostel facility (if availed) ?

44 responses



Findings:

- 96% parents are happy with the progress of their wards.
- Almost all parents agree that teachers are very cooperative.
- More than 94% guardians are satisfied with the classroom/ laboratory/ ICT facilities provided by the college.
- Very few parents feel that college atmosphere is not conducive to overall development of students.
- More than 80% respondents are satisfied with hostel facility, 14% opted for 'not sure'. Few parents feel that hostel is not totally ragging-free.
- Most parents agree that college office service is very good and their wards get relevant information on time. Very few were not satisfied.
- More than 80% respondents found that college campus is clean enough, 14% were not satisfied and rest were either not sure or non-respondent.
- Regarding library facilities more than 94% parents are satisfied.



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Conclusion:

The feedback obtained from parents shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.

Action Suggestion Analysis and Action taken:

Action Suggestion Analysis	Action Taken
Few guardians expressed concern about campus cleanliness, various services and overall campus environment.	Special attention is given and taken note about the various suggestions regarding overall campus environment improvement from guardians of the students in parent-teacher meetings.
Most respondents are satisfied with library facility.	Library Management System software upgraded to next advanced version to facilitate students. Library collection has been enhanced to support the academic and research needs of the students and faculty.
More than 22% students stated that hostel facility is not satisfactory.	Hostel building is getting old and authority is trying to provide facilities as far as possible.
Very few guardians felt that campus/hostel is not completely ragging free.	The issue was investigated and found that such responses resulted from lack of proficiency in English and confusion regarding use of language.
5% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.	Repairing and maintenance of pre-installed ICT facilities have been regularised as far as possible.
Very few respondents found computer facility not adequate.	More computers were provided to different departments for academic purposes.
Few students and guardians felt that improvement is needed in overall teaching experience and office service.	Teaching and non-teaching staff have been informed about the feedback. They are in continuous process to improve their performance.
Some guardians expressed concern about overall development of their ward.	Sports infrastructure has been improved for students.
More than 71% teachers feel that college provides adequate funding and support for maintenance of laboratory equipment, computers etc.	Various laboratory equipment has been purchased for science departments like Physics, Chemistry, Zoology, Botany and Physiology.